# NETSUITE WHOLESALE DISTRIBUTION













### REMEDIATE

- Financial (FMS)
- · Order management
- Inventory
- CRM
- Operational BI

### **EXPAND**

- B2C and B2B commerce (B2X)
- · Supplier-customer experience
- · Work orders and assemblies

### INNOVATE

- Supply Chain Automation (SCM)
- Bar coding

## **ENHANCE**

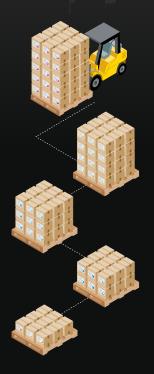
- Warehouse Management (WMS)
- Field service

### TRANSFORM

- · Business intelligence
- Marketing automation
- Price and margin management

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	CHALLENGES		IMPACT		SOLUTION
TRANSFORM	No insight into customer behavior     No closed-loop ROI		Stagnant growth		Business intelligence     Marketing automation     Price and margin management
ENHANCE	<ul> <li>Inefficient inventory utilization</li> <li>Consumer directed fulfillment</li> <li>Service cross sell and upsell</li> </ul>	$\rightarrow$	Poor use of working capital	$\rightarrow$	Warehouse Management (WMS)     Field service
INNOVATE	<ul> <li>No visibility into the supply chain</li> <li>Inability to expand channels</li> <li>Order inefficiency and inaccuracy</li> </ul>	$\rightarrow$	Customer attrition	$\rightarrow$	Supply Chain Automation (SCM)     Bar coding
EXPAND	<ul> <li>No visibility into the supply chain</li> <li>Inability to expand channels</li> <li>Order inefficiency and inaccuracy</li> </ul>	$\rightarrow$	Market share loss	$\rightarrow$	B2C and B2B commerce (B2X)     Supplier-customer experience     Work orders and assemblies
REMEDIATE	Finance misery with close & audit     Lack of order orchestration     Lack of inventory visibility     Inconsistent customer care     Manual processes     Legacy platform	$\rightarrow$	Revenue loss due to over- promising and under-delivering Inability to scale	$\rightarrow$	<ul><li>Financial (FMS)</li><li>Order management</li><li>Inventory</li><li>CRM</li><li>Operational BI</li></ul>